



Maintenance costs

It is vital that your heat pump is maintained to maximise comfort and efficiency, as well as minimising the risk of any failure.

Here is an outline of our maintenance package

| All prices Plus VAT | Without Contract | With Contract |
|--|------------------|---------------|
| Annual Payment | - | £228.00 |
| (or) Monthly Standing Order | - | £19.00 |
| Heat Pump annual service and health check | £245.00 | Included |
| Domestic hot water inspection | Included | Included |
| Underfloor heating and controls inspection | - | Included |
| Telephone support (requested call back 9am to 4pm) | - | Included |
| Weekday out of warranty call out: | | |
| Charge includes up to 1 hour travel and 1 hour on site | £125.00 | £85.00 |
| Additional hourly rate | £45.00 | £35.00 |
| Additional hourly travel rate | £35.00 | £25.00 |
| Monitoring package 2nd year onwards (Nibe only) | £85.00 | £45.00 |
| Weekend rates | none | On request |

At Renewable Heat for example, we check your heat pump 3 months after we install it. We review your heating system remotely to ensure your heat pump is running efficiently and that there are no problems. We supply you with a traffic light report following each service which we carry out annually.



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